



Wyatt Technology France
75 voie du TOEC BP57611
FR-31076 Toulouse
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Email: wtf@wyatt.com
www.wyatt.com

For

IBMB

LAURA COMPANY SAPIÑA

Baldiri Reixac 10

ES-08028 Barcelona, Spain

Thank you very much for your inquiry.

We are pleased to offer you our services:

Quotation for BRONZE Support & Preventive Maintenance Contract

Quotation number: BR IB 44244

This quotation is valid until: 31.12.2021

Including:

On-site preventative maintenance (pm) service including consumables & travel cost.
Field calibration and quality control performance checks. Software and firmware updates.
Optional application scientist training (days): 0

Loaner instruments during period of service & repair in the factory if available.

Unlimited priority technical & application support by phone, e-mail and screen sharing.

50% discount on Wyatt events such as Short Courses and User Meetings.

50% discount on Light Scattering University: www.wyatt.com/LSU

Your direct contact at Wyatt Technology:

Nicolas Mignard

Phone: +33 534559928

E-Mail: nmignard@wyatt.com

Configuration: 1

7 817,00 €

DAWN, 1805-H2TR

On-site preventative maintenance (pm) service including consumables & travel cost.

Unlimited priority technical & application support by phone, e-mail and screen sharing.

Procedure of the pm process according to MQ3000 SEC-MALS and uSEC-MALS PM Procedure or MQ3020 SEC-MALS-VIS and uSEC-MALS-VIS PM Procedure: documentation of the system components, preventative maintenance initial checks, initial chromatography system checks with noise level recording, noise level recording detector only. Replacement or cleaning of all detector exterior fan filters, inspection and cleaning of detectors exterior, inspection of all inlet and outlet ports, performance check of N2 sensor. Firmware and software update, check of touch screen and keyboard, recalibration of touch screen, instrument time synchronizer execution, execution of instrument diagnostic file fetcher if alarms or failures are observed. Replacement of PEEK inter-detector tubing, flushing of SST inter-detector tubing, Orbit functionality check. Visual inspection and cleaning of detector interiors, COMET functionality check, flow cell cleaning with replacement of cell windows, o-rings and inlet tubing. Alcohol baseline level and baseline noise check, toluene baseline level and baseline noise check, calibration and polystyrene tests, uploading new calibration constant, recording and check of laser current. Flushing detector back to mobile phase, recording mobile phase noise, performance check with chromatography using BSA, PS or Dextran, SEC-MALS noise assessment, molar mass tests, field certificate creation.

Included consumables for the pm process: all o-rings and cell windows, tubings, fittings and ferrules for internal fluid connection to the cell, two certified polystyrene standards for the suitability test, applicable standard for aqueous applications, titanium frit and kalrez o-ring for the inline filterholder, air spray, miscellaneous parts.

Optilab, 1496-TREX

On-site preventative maintenance (pm) service including consumables & travel cost.

Unlimited priority technical & application support by phone, e-mail and screen sharing.

Procedure of the pm process according to MQ3000 SEC-MALS and uSEC-MALS PM Procedure or MQ3020 SEC-MALS-VIS and uSEC-MALS-VIS PM Procedure: documentation of the system components, preventative maintenance initial checks, replacement or cleaning of all detector exterior fan filters, inspection and cleaning of detectors exterior, inspection of all inlet and outlet ports, check of N2 sensor, firmware and software update, check of touch screen and keyboard, recalibration of touch screen. Recording temperature fluctuation, temperature change test, temperature fluctuation test, instrument time synchronizer execution, execution of instrument diagnostic file fetcher if alarms or failures are observed, replacement of PEEK inter-detector tubing, flushing of SST inter-detector tubing. Flushing detector with HPLC grade water, flushing with cleaning solution, perform dRI calibration check by measuring the dn/dc of NaCl, check the aRI value of water, flushing detector back to mobile phase, performance check with chromatography using BSA, PS or Dextran, SEC-MALS noise assessment, molar mass tests, field certificate creation.

Included consumables for the pm process: pre-mixed and validated NaCl solution refractive index standards required to perform the preventive maintenance and / or the operational qualification for the Optilab differential RI detector, miscellaneous parts.

ASTRA, XXXX-YYYY-ZZZ

On-site preventative maintenance (pm) service including consumables & travel cost.

Unlimited priority technical & application support by phone, e-mail and screen sharing.

ASTRA update to the current version.

ASTRA update files.



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Total price in EUR without VAT (net):

7 817,00 €

Contract duration

Duration of this contract in years: 1

Start date of the contract: 1 year after installation.

Price guarantee for the duration of the contract.

Site preparation:

Site preparation to be performed by the user for on-site preventive maintenance service for SEC-MALS, FFF-MALS and μ SEC-MALS systems. These preparations are required for the execution of the preventive maintenance service:

- 1) Administrator privileges for the computer running ASTRA must be available.
- 2) Columns in good working order, i.e. expected result for the molecular standard.
- 3) If the columns are not functional, a batch experiment is used for the performance check.
- 4) The LC system must be serviced within the previous three months (if LC pm is not included).
- 5) All LC components must be functional and passed their oq test (if LC pm is not included).
- 6) If the LC system is not functional, a batch experiment is used for the performance check.
- 7) HPLC grade toluene and HPLC grade alcohol must be available.
- 8) HPLC grade water must be available if aqueous mobile phase is used.
- 9) Return of the "preparation document", not later than 3 weeks before the service.

Contract Terms:

This offer includes one preventive maintenance service, travel costs and consumables for the preventive maintenance, solvents excluded. Additional spare parts and services for repairs are charged separately. The contract period of this Bronze Contract is stated in the quotation. For the entire contract period offered, the price is guaranteed for the included preventive maintenance, consumables and travel costs.

Payment Terms: 30 days net. The invoice for this Bronze Contract will be issued annually at the beginning of the contract period. The customer receives a service credit voucher if a service is cancelled or if the Bronze Contract is terminated prematurely by the customer. This service credit voucher can be called up at a later point in time. Alternatively a credit note can be provided on the following contract period. There are no cash refunds. If a preventive maintenance is performed on end-of-service instruments, the guidelines for end-of-service instruments still apply. Any repairs identified during routine maintenance can only be carried out if the required parts are available for the repair. Therefore, Wyatt Technology has no liability for any repairs required on end-of-service instruments.

Multiple Year Contracts: If the customer orders a 2- or 3-year contract then price stability is guaranteed during this period. Payment is on a yearly basis. In case parts or instruments are added or removed from the contract during this time a renewal total price will be calculated based on conditions that were valid at the date of this quotation.

The customer provides a preferred month for the preventive maintenance after ordering the Bronze Contract. Wyatt Technology will contact the customer and suggest dates for the preventive maintenance. If the customer does not agree to the first three appointment proposals, the customer will contact Wyatt Technology for an appointment proposal. The customer receives the pre-arrangement questionnaire six weeks before the preventive maintenance date. For planning reasons (personnel resource planning, travel, flight, rental cars, hotel etc.) the customer must send back the completed pre-arrangement form three weeks before the agreed date of the preventive maintenance.

If an on-site training is part of the Bronze Contract, the training will be provided by an application scientist. If Wyatt Technology can set the appointment for the training, no extra costs will be charged for travel. The training session must be completed within the contract period. This quotation is confidential and may not be passed on to third parties without written approval from Wyatt Technology Europe GmbH. We thank you for your interest in our products and services, and we would be delighted to receive your order.



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Please place your order via email, fax or mail:

Via e-mail: wtf@wyatt.com

Via fax: ---

Via mail: 75 voie du TOEC - BP 57611, FR-31076 Toulouse Cedex 3

Please state in your order:

Purchase order number

Address for delivery or performance

Address for invoice

VAT-ID

Quotation number